

Addressing factors that impact learning

Video of Marissa's situation

Marissa is at a computer station, looking at the monitor, disheartened. Marie-Ève arrives.

Marie-Ève: Are you okay?

Marissa: Blah!

Marie-Ève: You really look discouraged!

Marissa: Nothing works. I can't document anything using the hospital's computer software. And my supervisor wants me to be autonomous within the next two weeks.

Marie-Ève: Well... that's normal isn't it? He can't, just...

Marissa, interrupting Marie-Ève: Absolutely not. The software is obsolete. They'll change it in a month... And, as you know, computers are not my forte. Why should I struggle to learn something that will change almost immediately?

Marie-Ève: Yeah, it's true, you're right...